

## WARRANTY TERMS AND CONDITIONS

CouplerTec Electronic Rustproofing provides two extended warranties on its product – Corrosion Warranty and System Warranty. The benefits conferred under these warranties are in addition to the rights and remedies conferred under the Australian Consumer Law (ACL).

### Corrosion Warranty

CouplerTec Electronic Rustproofing warrants that the CouplerTec Commercial Heavy Duty Electronic Rustproofing System will protect the vehicle as identified herein against rust through (metal perforation caused by rust) for a period of ten (10) years from the date of manufacture of the vehicle unless the warranty is voided earlier. The date of manufacture is taken to be the last day of the month of manufacture.

The Corrosion Warranty will be voided if:

- (a) The CouplerTec Electronic Rustproofing System is installed by a person that is not an authorised CouplerTec dealer.
- (b) The CouplerTec Electronic Rustproofing System is installed on a vehicle that, at the time of installation:
  - (i) has pre existing rust damage; or
  - (ii) indication of any impending rust damage or evidence thereof.

The Corrosion Warranty is subject to any existing manufacturer's warranty.

**What's covered under the Corrosion Warranty:** The vehicle's cab structure and chassis rails are covered in accordance with the terms and conditions above but with the following exclusions: Engine, Ancillary Fittings, Auxiliary Fittings, Power Drive Train, Exhaust System, Brake System, Electrical System, Suspension, Heating System, Cooling System, and all fittings and fastenings associated with these components. Also not covered are any vehicle components which are insulated from the vehicle's cab structure and chassis, and any damage which has resulted from collision, accident, battery acid, perforation other than rust whether deliberately or accidental.

The total cost of repairs during the Corrosion Warranty period is limited to five thousand dollars (\$5,000). The Corrosion Warranty does not cover costs incurred due to the loss of use of the vehicle, rental truck expenses or any other incidental or consequential loss or damages.

### System Warranty

CouplerTec Electronic Rustproofing further warrants that the CouplerTec Commercial Heavy Duty Electronic Rustproofing System will be free from defects in material and workmanship for the period ending the later of:

- (a) expiry of the Corrosion Warranty; or
- (b) five (5) years from the date of purchase of the CouplerTec Electronic Rustproofing System.

If CouplerTec Electronic Rustproofing deems (at its sole discretion) that a CouplerTec Electronic Rustproofing System is defective in material and workmanship during the System Warranty period, CouplerTec Electronic Rustproofing will replace the CouplerTec Electronic Rustproofing System free of charge.

### Corrosion Warranty claim procedure

Should rust through occur during the Corrosion Warranty period the claimant must:

1. first make a claim under the vehicle manufacturer's corrosion warranty;
2. if the vehicle manufacturer's corrosion warranty has expired, the claimant must return the vehicle along with this CouplerTec Warranty to an authorised CouplerTec Dealer within thirty (30) days of the rust through becoming apparent. Failure to do so will void the Corrosion Warranty.

### Repair claims

CouplerTec Electronic Rustproofing must approve all repair claims in writing. Each perforation will be repaired once only. Repairs will only be carried out by CouplerTec approved licensed repairers. While every effort will be made to colour match the repair, CouplerTec will not be responsible for exact paint colour matching.

### **Dealer Indemnification**

The Warranties are between the Customer, as named herein and CouplerTec Electronic Rustproofing. CouplerTec Electronic Rustproofing indemnifies the authorised CouplerTec Dealer from any claim involving rust through damage.

### **Please note: For the Corrosion Warranty to remain in force:**

1. The system must be inspected and authorised as being operational by an authorised CouplerTec dealer every twelve (12) months (within 2 weeks of the installation anniversary date). The service coupon must be signed by the dealer and sent to CouplerTec Electronic Rustproofing within 14 days of the inspection.
2. The owner must periodically check that the unit is functioning, i.e. the green light is flashing and the Capacitive Couplers are still attached. If the red light appears either constant or pulsing, or there are no lights at all, it is the responsibility of the owner to notify their authorised Couplertec Dealer immediately.
3. The owner must periodically check the vehicle for impending rust damage. It is the responsibility of the owner to notify their authorised Couplertec Dealer immediately upon noticing any such damage.
4. Any claim under the Corrosion Warranty must be made within thirty (30) days of the owner noticing such damage.

### **The Corrosion Warranty shall be deemed void if:**

1. the system is not suitable for the size of the vehicle i.e. a 6COMM for an 8m long truck. (Refer to CouplerTec.com for applicable system types)
2. the system is not suitable for the vehicles intended use within an extreme environment\* (Refer to CouplerTec.com for applicable system types)
3. the system is disconnected from its power supply either intentionally or by accident.
4. there is internal or external damage to the system either intentionally or by accident.
5. the vehicle is constantly exposed to an extreme environment as determined by CouplerTec\*

\*Extreme environment includes but is not limited to: beach, water, salt water, chemicals, mine sites (e.g. Coal, Salt, Gold, Iron Ore, Copper, Zinc, Lead, Silver).

No CouplerTec authorised dealer or employee is authorised to make any modification, extension or addition to this warranty.